CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

This report and other presentations made by Hawaiian Electric Industries, Inc. (HEI) and Hawaiian Electric Company, Inc. (Hawaiian Electric) and their subsidiaries contain “forward-looking statements,” which include statements that are predictive in nature, depend upon or refer to future events or conditions and usually include words such as “will,” “expects,” “anticipates,” “intends,” “plans,” “believes,” “predicts,” “estimates” or similar expressions. In addition, any statements concerning future financial performance, ongoing business strategies or prospects or possible future actions are also forward-looking statements. Forward-looking statements are based on current expectations and projections about future events and are subject to risks, uncertainties and the accuracy of assumptions concerning HEI and its subsidiaries (collectively, the Company), the performance of the industries in which they do business and economic, political and market factors, among other things. These forward-looking statements are not guarantees of future performance.

Risks, uncertainties and other important factors that could cause actual results to differ materially from those described in forward-looking statements and from historical results include, but are not limited to, the following:

- international, national and local economic and political conditions—including the state of the Hawaii tourism, defense and construction industries; the strength or weakness of the Hawaii and continental U.S. real estate markets (including the fair value and/or the actual performance of collateral underlying loans held by ASB, which could result in higher loan loss provisions and write-offs); decisions concerning the extent of the presence of the federal government and military in Hawaii; the implications and potential impacts of future Federal government shutdowns, including the impact to our customers to pay their electric bills and/or bank loans and the impact on the state of Hawaii economy; the implications and potential impacts of U.S. and foreign capital and credit market conditions and federal, state and international responses to those conditions; and the potential impacts of global developments (including global economic conditions and uncertainties; unrest; conflicts or other crisis; the effects of changes that have or may occur in U.S. policy, such as with respect to immigration and trade; terrorist acts; and potential pandemics);
- the effects of future actions or inaction of the U.S. government or related agencies, including those related to the U.S. debt ceiling or budget funding, monetary policy, trade policy and tariffs, and other policy and regulatory changes advanced or proposed by President Trump and his administration;
- weather, natural disasters (e.g., hurricanes, earthquakes, tsunamis, lightning strikes, lava flows and the increasing effects of climate change, such as more severe storms, droughts, heat waves, and rising sea levels) and wildfires, including their impact on the Company’s and Utilities’ operations and the economy;
- the timing, speed and extent of changes in interest rates and the shape of the yield curve;
- the ability of the Company and the Utilities to access the credit and capital markets (e.g., to obtain commercial paper and other short-term and long-term debt financing, including lines of credit, and, in the case of HEI, to issue common stock) under volatile and challenging market conditions, and the cost of such financings, if available;
- the risks inherent in changes in the value of the Company’s pension and other retirement plan assets and ASB’s securities available for sale;
- changes in laws, regulations (including tax regulations), market conditions and other factors that result in changes in assumptions used to calculate retirement benefits costs and funding requirements;
- the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 (Dodd-Frank Act) and of the rules and regulations that the Dodd-Frank Act requires to be promulgated, as amended by the Economic Growth, Regulatory Relief and Consumer Protection Act;
- increasing competition in the banking industry (e.g., increased price competition for deposits, or an outflow of deposits to alternative investments, which may have an adverse impact on ASB’s cost of funds);
- the potential delay by the Public Utilities Commission of the State of Hawaii (PUC) in considering (and potential disapproval of actual or proposed) renewable energy proposals and related costs; reliance by the Utilities on outside parties such as the state, independent power producers (IPPs) and developers; and uncertainties surrounding technologies, solar power, wind power, biofuels, environmental assessments required to meet renewable portfolio standards (RPS) goals and the impacts of implementation of the renewable energy proposals on future costs of electricity;
- the ability of the Utilities to develop, implement and recover the costs of implementing the Utilities’ action plans included in their updated Power Supply Improvement Plans (PSIPs), Demand Response Portfolio Plan, Distributed Generation Interconnection Plan, Grid Modernization Plans, and business model changes, which have been and are continuing to be developed and updated in response to the orders issued by the PUC, the PUC’s April 2014 statement of its inclinations on the future of Hawaii’s electric utilities and the vision, business strategies and regulatory policy changes required to align the Utilities’ business model with customer interests and the state’s public policy goals, and subsequent orders of the PUC;
- capacity and supply constraints or difficulties, especially if generating units (utility-owned or IPP-owned) fail or measures such as demand-side management, distributed generation (DG), combined heat and power or other firm capacity supply-side resources fall short of achieving their forecasted benefits or are otherwise insufficient to reduce or meet peak demand;
- fuel oil price changes, delivery of adequate fuel by suppliers and the continued availability to the electric utilities of their energy cost adjustment clauses (ECACs) and energy cost recovery clauses (ECRC);
- the continued availability to the electric utilities or modifications of other cost recovery mechanisms, including the purchased power adjustment clauses (PPACs), rate adjustment mechanisms (RAMs) and pension and postretirement benefits other than pensions (OPEB) tracking mechanisms, and the continued decoupling of revenues from sales to mitigate the effects of declining kilowatthour sales;
- the ability of the Utilities to achieve performance incentive goals currently in place;
- the impact from the PUC’s implementation of performance-based ratemaking for the Utilities pursuant to Act 005, Session Laws 2018, including the potential addition of new performance incentive mechanisms, third-party proposals adopted by the PUC in its implementation of performance-based regulation (PBR), and the implications of not achieving performance incentive goals;
- the impact of fuel price levels and volatility on customer satisfaction and political and regulatory support for the Utilities;
- the risks associated with increasing reliance on renewable energy, including the availability and cost of non-fossil fuel supplies for renewable energy generation and the operational impacts of adding intermittent sources of renewable energy to the electric grid.
the growing risk that energy production from renewable generating resources may be curtailed and the interconnection of additional resources will be constrained as more generating resources are added to the Utilities' electric systems and as customers reduce their energy usage;
the ability of IPPs to deliver the firm capacity anticipated in their power purchase agreements (PPAs);
the potential that, as IPP contracts near the end of their terms, there may be less economic incentive for the IPPs to make investments in their units to ensure the availability of their units;
the ability of the Utilities to negotiate, periodically, favorable agreements for significant resources such as fuel supply contracts and collective bargaining agreements;
new technological developments that could affect the operations and prospects of the Utilities and ASB or their competitors such as the commercial development of energy storage and microgrids and banking through alternative channels;
cybersecurity risks and the potential for cyber incidents, including potential incidents at HEI, its third-party vendors, and its subsidiaries (including at ASB branches and electric utility plants) and incidents at data processing centers used, to the extent not prevented by intrusion detection and prevention systems, anti-virus software, firewalls and other general IT controls;
failure to achieve cost savings consistent with the minimum $246 million in ERP/EAM project-related benefits (including $150 million in operation and maintenance (O&M) benefits) to be delivered to customers over its 12-year estimated useful life;
federal, state, county and international governmental and regulatory actions, such as existing, new and changes in laws, rules and regulations applicable to HEI, the Utilities and ASB (including changes in taxation, increases in capital requirements, regulatory policy changes, environmental laws and regulations (including resulting compliance costs and risks of fines and penalties and/or liabilities), the regulation of greenhouse gas emissions, governmental fees and assessments (such as Federal Deposit Insurance Corporation assessments), and potential carbon “cap and trade” legislation that may fundamentally alter costs to produce electricity and accelerate the move to renewable generation);
developments in laws, regulations and policies governing protections for historic, archaeological and cultural sites, and plant and animal species and habitats, as well as developments in the implementation and enforcement of such laws, regulations and policies;
discovery of conditions that may be attributable to historical chemical releases, including any necessary investigation and remediation, and any associated enforcement, litigation or regulatory oversight;
decisions by the PUC in rate cases and other proceedings (including the risks of delays in the timing of decisions, adverse changes in final decisions from interim decisions and the disallowance of project costs as a result of adverse regulatory audit reports or otherwise);
decisions by the PUC and by other agencies and courts on land use, environmental and other permitting issues (such as required corrective actions, restrictions and penalties that may arise, such as with respect to environmental conditions or RPS);
potential enforcement actions by the Office of the Comptroller of the Currency (OCC), the Federal Reserve Board (FRB), the Federal Deposit Insurance Corporation (FDIC) and/or other governmental authorities (such as consent orders, required corrective actions, restrictions and penalties that may arise, for example, with respect to compliance deficiencies under existing or new banking and consumer protection laws and regulations or with respect to capital adequacy);
the ability of the Utilities to recover increasing costs and earn a reasonable return on capital investments not covered by RAMs;
the risks associated with the geographic concentration of HEI’s businesses and ASB’s loans, ASB’s concentration in a single product type (i.e., first mortgages) and ASB’s significant credit relationships (i.e., concentrations of large loans and/or credit lines with certain customers);
changes in accounting principles applicable to HEI and its subsidiaries, including the adoption of new U.S. accounting standards, the potential discontinuance of regulatory accounting, the effects of potentially required consolidation of variable interest entities (VIEs), or required capital/finance lease or on-balance-sheet operating lease accounting for PPAs with IPPs;
downgrades by securities rating agencies in their ratings of the securities of HEI and Hawaiian Electric and their impact on results of financing efforts;
faster than expected loan prepayments that can cause an acceleration of the amortization of premiums on loans and investments and the impairment of mortgage-servicing assets of ASB;
changes in ASB’s loan portfolio credit profile and asset quality and/or mix, which may increase or decrease the required level of provision for loan losses, allowance for loan losses and charge-offs;
the adoption of FASB ASU No. 2016-13, “Financial Instruments - Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments” in 2020, which may require an increase in the allowance for loan losses, as well as the volatility in the level of the allowance for loans losses;
changes in ASB’s deposit cost or mix which may have an adverse impact on ASB’s cost of funds;
the final outcome of tax positions taken by HEI and its subsidiaries;
the risks of suffering losses and incurring liabilities that are uninsured (e.g., damages to the Utilities’ transmission and distribution system and losses from business interruption) or underinsured (e.g., losses not covered as a result of insurance deductibles or other exclusions or exceeding policy limits);
the ability of the Company’s non-regulated subsidiary, Pacific Current, LLC (Pacific Current), to achieve its performance and growth objectives, which in turn could affect its ability to service its non-recourse debt;
the Company’s reliance on third parties and the risk of their non-performance; and
other risks or uncertainties described elsewhere in this report and in other reports (e.g., “Item 1A. Risk Factors” in the Company’s Annual Report on Form 10-K) previously and subsequently filed by HEI and/or Hawaiian Electric with the Securities and Exchange Commission (SEC).

Forward-looking statements speak only as of the date of the report, presentation or filing in which they are made. Except to the extent required by the federal securities laws, HEI, Hawaiian Electric, ASB, Pacific Current and their subsidiaries undertake no obligation to publicly update or revise any forward-looking statements, whether written or oral and whether as a result of new information, future events or otherwise.
Q2 2019 consolidated earnings results

Q2 Net Income (GAAP) ($ in millions)

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>$46.1</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>$42.5</td>
<td></td>
</tr>
</tbody>
</table>

Q2 EPS (GAAP)

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>$0.42</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>$0.39</td>
<td></td>
</tr>
</tbody>
</table>
2019: Transformative year toward achieving state policy goals

**PUC DECISIONS**

- **Mar 21:** PUC approves electric bus charging pilot for time-of-use rates
- **Mar 25:** PUC approves Phase 1 Grid Modernization implementation and MPIR recovery
- **Mar 27:** PUC approves 6 PPAs for 247 MW of solar and 1GWh storage
- **May 16:** PUC approves Maui Electric rate case settlement agreement
- **June 26:** PUC issues schedule for PBR Phase II
- **July 8:** PUC denies proposed ~$100M utility CIP BESS project

**OTHER DEVELOPMENTS**

- **Jan. 3:** Utilities announce Dec. 2018 submittal of 7 PPAs for 262 MW solar and ~1GWh storage as part of Stage 1 renewable RFP process
- **April 3:** Utility announces submittal of draft plan to procure additional renewable resources through Stage 2 RFP process
- **May 23:** PUC issues decision on Phase 1 of PBR, establishing conceptual framework
- **July 9:** Utility commits to ramp up to full ERP/EAM benefits realization levels by 1/1/2020, a year ahead of prior plan
- **July 10:** Utility files proposed final RFPs for state’s largest-ever renewable procurement (up to ~900 MW) and grid services

Jan | Feb | Mar | Apr | May | Jun | Jul
Accelerating clean energy transformation with state’s largest-ever renewables procurement

- Proposed Stage 2 RFP expands to up to ~900 MW of new renewables and more than 500 GWh of storage across Oahu, Maui & Hawaii Island
  - Proposed RFP for grid services also filed – 144 MW capacity and 65 MW fast frequency response
  - PUC approval anticipated this year on final proposed RFPs filed July 10

- Stage 1 renewable energy RFP projects in progress
  - 6 solar-plus-storage PPAs approved totaling 247 MW of solar and ~1 GWh storage; prices are well below fossil fuel generation, providing customer savings
  - 1st ½ of PIMs for customer savings accrued in 1Q19; remainder to be earned after one year in service for each project
  - 2 additional PPAs are pending PUC approval, new GHG analysis required

- Renewable energy projects will replace coal, oil-fired generation
  - 180 MW AES coal plant contract expires 2022
  - Oil-fired Kahului Power Plant planned for retirement by 2024

RPS progress

- On track to exceed 30% by 2020
Performance based regulation (PBR) update
Phase I Decision & Order released in May

The May 23 D&O concluded Phase 1 of PBR and established 3 guiding principles, 3 regulatory goals, and 12 priority outcomes to guide Phase II of the PBR process. The details to be determined in Phase II will drive PBR’s financial implications for the utility.

Conceptual framework established

- **Guiding principles**
  - A customer-centric approach, including immediate “day 1” savings when the new regulations take effect
  - Administrative efficiency to reduce regulatory burdens to the utility and stakeholders
  - Utility financial integrity to maintain the utility’s financial health, including access to low-cost capital

- **Goals and outcomes**
  - Enhance customer experience
  - Improve utility performance
  - Advance societal outcomes
    - Cost control
    - DER asset effectiveness
    - Grid investment efficiency
    - Capital formation
    - Customer equity
    - GHG reduction
    - Electrification of transportation
    - Resilience

PBR structure

- **Revenue adjustment mechanisms**
  - Maintain revenue decoupling and existing cost trackers
  - 5-year multi-year rate plan
  - Annual formulaic revenue adjustment (formula includes inflation and adjustments for productivity, unexpected costs outside utility’s control, customer dividend)
  - Upside and downside earnings sharing mechanism
  - Major Project Interim Recovery (MPIR) maintained, but may be modified
  - Off-ramps to provide for review of PBR mechanisms

- **Performance mechanisms**
  - New Performance incentive mechanisms to drive achievement on Interconnection Experience; Customer Engagement; and DER Asset Effectiveness
  - Shared savings mechanisms to drive achievement on Grid Investment Efficiency and Cost Control, mitigation of capex bias, and cost effective solutions for customers
  - New scorecards and reporting metrics to track progress/highlight performance across a variety of PBR outcomes
On June 26, the PUC commenced Phase II and released its timeline for implementing PBR. Phase II will continue the collaborative approach from Phase I, and will include workshops and working group meetings to develop, present, and evaluate stakeholder proposals:

- Timeline is measured and shows PUC’s commitment to gradualism in implementing PBR
- Collaborative format is focused on creating a thoughtful process that minimizes risk of unintended consequences

### Working group meetings

<table>
<thead>
<tr>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aug Sept</td>
<td>Oct Nov Dec Jan Feb Mar April May</td>
</tr>
</tbody>
</table>

- **8/7/19**: Opening technical workshop
- **11/2019**: Financial modeling workshop
- **1/2020**: Parties present updated proposals
- **5/2020**: Parties present updated proposals/final workshop
- **6/2020**: Parties file Statements of Position
- **8/2020**: Parties file reply Statements of Position
- **10/2020**: Evidentiary hearing
- **12/2020**: anticipated Phase II D&O

### Formal briefing

- **Jun**
- **Jul**
- **Aug**
- **Sept**
- **Oct**
Bank performing well despite challenges in Q2

Earnings decreased in Q2, but margins remain healthy

- YTD net interest margin was strong despite a more challenging interest rate environment
- Strong loan growth for the quarter reflects emphasis on customer relationships
- Experiencing benefits from consolidation of non-branch functions in new campus

2019 guidance range for ASB is $0.79–$0.85.

1 Estimated 2019 ASB dividend to holding company.
Hawaii economy remains healthy
While pace moderates, growth continues

<table>
<thead>
<tr>
<th></th>
<th>June 2019 vs June 2018</th>
<th>YTD 2019 vs YTD 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total arrivals</td>
<td>+6.1%</td>
<td>+4.2%</td>
</tr>
<tr>
<td>Total expenditures</td>
<td>+2.8%</td>
<td>-2.0%</td>
</tr>
</tbody>
</table>

- June 2019 – Hawaii: 2.8%; U.S.: 3.7%

- YTD June 2019 Oahu sales volume vs PY:
  - Single family homes, down 3.7%
  - Condominiums, down 8.8%

- YTD June 2019 Oahu median sales prices vs PY:
  - Single family homes: $775,000, down 0.5%
  - Condominiums: $419,000, down 1.4%

- Expected to increase 1.2% in 2019

Solid Q2 2019 financial performance

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Q2 Net Income (GAAP)</strong> ($ in millions)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utility</td>
<td>$20.6</td>
<td>$17.0</td>
</tr>
<tr>
<td>Bank</td>
<td>$31.2</td>
<td>$32.6</td>
</tr>
<tr>
<td>Holding Co. &amp; Other</td>
<td>($5.7)</td>
<td>($7.1)</td>
</tr>
<tr>
<td><strong>Q2 EPS (GAAP)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utility</td>
<td>$0.29</td>
<td>$0.16</td>
</tr>
<tr>
<td>Bank</td>
<td>$0.19</td>
<td>$0.30</td>
</tr>
<tr>
<td>Holding Co. &amp; Other</td>
<td>($0.05)</td>
<td>($0.06)</td>
</tr>
</tbody>
</table>

**Consolidated LTM ROE**

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GAAP</strong></td>
<td>8.6%</td>
<td>9.4%</td>
</tr>
<tr>
<td><strong>Core</strong></td>
<td>7.2%</td>
<td>7.8%</td>
</tr>
</tbody>
</table>

Note: Columns may not foot due to rounding.

1 Bank ROE is for quarter ended June 30.
Q2 2019 utility financial highlights
($ in millions)

<table>
<thead>
<tr>
<th>UTILITY NET INCOME</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>$31.2</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>$32.6</td>
<td></td>
</tr>
</tbody>
</table>

KEY UTILITY EARNINGS DRIVERS, AFTER-TAX FAV/(UNFAV)

<table>
<thead>
<tr>
<th></th>
<th>Q2 2019 vs Q2 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate relief and RAM revenues</td>
<td>7</td>
</tr>
<tr>
<td>MPIR revenues</td>
<td>3</td>
</tr>
<tr>
<td>Operations and maintenance excluding net income neutral items¹</td>
<td>(4)</td>
</tr>
<tr>
<td>Depreciation</td>
<td>(3)</td>
</tr>
<tr>
<td>25kv work inclusion in 2018 PIM calculation</td>
<td>(1)</td>
</tr>
</tbody>
</table>

¹ Net income neutral items are items covered by a surcharge or third party; for example, the PUC has approved certain mechanisms for the timely recovery of certain costs, allowing these costs to be included in tariffed rates. Because the Utilities recognize revenues under such surcharge mechanisms, these costs are net income neutral.
### Q2 2019 bank performance

#### BANK NET INCOME

<table>
<thead>
<tr>
<th></th>
<th>2Q18</th>
<th>1Q19</th>
<th>2Q19</th>
</tr>
</thead>
<tbody>
<tr>
<td>$20.6</td>
<td>$20.8</td>
<td>$17.0</td>
<td></td>
</tr>
</tbody>
</table>

#### SUMMARY OF ASB CAPITAL ADEQUACY RATIOS

**JUNE 30, 2019**

<table>
<thead>
<tr>
<th></th>
<th>Common equity tier 1</th>
<th>Tier 1 capital</th>
<th>Total capital</th>
<th>Tier 1 leverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>As of 06/30/19</td>
<td>12.76%</td>
<td>12.76%</td>
<td>14.01%</td>
<td>8.70%</td>
</tr>
<tr>
<td>&quot;Well capitalized&quot;</td>
<td>6.50%</td>
<td>8.00%</td>
<td>10.00%</td>
<td>5.00%</td>
</tr>
<tr>
<td>Minimum requirements(^1)</td>
<td>4.50%</td>
<td>6.00%</td>
<td>8.00%</td>
<td>4.00%</td>
</tr>
<tr>
<td>Basel III 2019 minimum + buffers</td>
<td>7.00%</td>
<td>8.50%</td>
<td>10.50%</td>
<td>4.00%</td>
</tr>
</tbody>
</table>

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1. The OCC, ASB’s principal regulator, administers two sets of capital standards — minimum regulatory capital requirements and prompt corrective action requirements. As of June 30, 2019, ASB was in compliance with OCC minimum regulatory capital requirements and was “well-capitalized” within the meaning of OCC prompt corrective action regulations.
Bank profitability metrics

Return on assets (%)

- 2019 Annual Target: >1.15
- ASB 2Q19: 0.96
- Peers 2Q19: 1.26

Return on average equity (%)

- ASB 2Q19: 10.46
- Peers 2Q19: 10.24

Source for peer data: SNL Financial (based upon data available as of August 1, 2019).
Note: Quarterly and YTD information are annualized.

1 See Appendix for ASB peer group information.
Source for peer data: SNL Financial (based on data available as of August 1, 2019). Where available, Q2 2019 data has been used for peers. Otherwise Q1 2019 data used.

Asset Yield: Total interest income as a percentage of average interest-earning assets.

Cost of funds: Total interest expense as a percentage of average interest-bearing and non-interest bearing liabilities.

Net Interest Margin: Net interest income as a percentage of average interest-earning assets.

Median for peer group based on publicly traded banks and thrifts between $4B and $9B in total assets.
Net interest income ($ in millions)

6.8% annualized loan growth, 3.2% annualized deposit growth

Net interest income and noninterest income

<table>
<thead>
<tr>
<th></th>
<th>Net interest income</th>
<th>Noninterest income</th>
</tr>
</thead>
<tbody>
<tr>
<td>2Q18</td>
<td>$73.4</td>
<td>$13.8</td>
</tr>
<tr>
<td>1Q19</td>
<td>$78.3</td>
<td>$14.6</td>
</tr>
<tr>
<td>2Q19</td>
<td>$77.0</td>
<td>$15.5</td>
</tr>
</tbody>
</table>

Average Interest-Earning Assets

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2Q18</td>
<td>$6,341</td>
<td>$6,430</td>
</tr>
<tr>
<td>1Q19</td>
<td>$6,430</td>
<td>$6,440</td>
</tr>
</tbody>
</table>

Note: Columns may not foot due to rounding.
Prudent credit quality management

Source for peer data: SNL Financial (based upon data available as of August 1, 2019). Where available, Q2 2019 data has been used for peers. Otherwise Q1 2019 data used.

1 Quarterly net charge-off ratio reflected as a percentage of average loans held during the period.
2 Quarterly nonaccrual loans ratio reflected as a percentage of total loans.
3 See Appendix for ASB peer group information.
Efficiency improvement remains a key focus

✓ ASB’s efficiency ratio increased during the second quarter, however year-to-date the efficiency ratio has improved (60.1% versus 60.6% last year)¹

✓ Targeting 100 basis points of annual improvement through 2021

Source for peer data: SNL Financial (based on data available as of August 1, 2019).

¹ ASB incurred ~$2.7 million in campus transition and occupancy costs year-to-date. Excluding these costs from reported non-interest expense of $93.2 million year-to-date, the efficiency ratio would be 58.3% year-to-date versus 60.1% on a reported basis.

² Median for peer group based on publicly traded banks and thrifts between $4B and $9B in total assets. See Appendix for ASB peer group information.
Clean and reliable energy drives capital investment

Compound annual rate base growth of ~5-7% through 2021 even without CIP and West Loch battery projects, as we invest in grid modernization, reliability and resilience.

Utility capex program equity needs funded without the need for external equity.

**CAPITAL EXPENDITURES FORECAST**

<table>
<thead>
<tr>
<th>Major Capex Projects</th>
<th>Forecast 2019</th>
<th>Forecast 2020</th>
<th>Forecast 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Loch PV 2</td>
<td>$14</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other Major Projects^3</td>
<td>~$40</td>
<td>~$55</td>
<td>~$100</td>
</tr>
<tr>
<td>Grid Modernization Project Phase 1</td>
<td>$10</td>
<td>$31</td>
<td>$40</td>
</tr>
<tr>
<td>Baseline Projects</td>
<td>~$306</td>
<td>~$315</td>
<td>~$315</td>
</tr>
</tbody>
</table>

**RATE BASE FORECAST**

3-Year CAGR ~5-7%^1

Note: Capex figures are net of CIAC.

1 Rate base is impacted primarily by plant additions but also includes other items (i.e., unamortized contributions in aid of construction, accumulated deferred income taxes, certain regulatory assets, etc.).
2 West Loch PV.
3 2019 "Other Major Projects" capex includes ~$32 million for PUC-approved projects and ~$4 million subject to PUC approval, as well as additional capex for major projects already placed in service.
HEI 2019 EPS guidance
(as of August 2, 2019)

HEI EPS: $1.85 - $2.05 PER SHARE

UTILITY EPS: $1.40 - $1.47

KEY ASSUMPTIONS:
• No change to decoupling or recovery mechanisms
• No material impact from PIM penalties and rewards
• O&M excluding pension\(^1\): forecasted at 2 – 3% above 2018 levels (excluding 2018 one time charges of ~$7 million, post-tax)
• Rate base growth: 4 – 6% over 2018
• 2019 capex of ~$370 million
• Equity capitalization at approved rate case levels

BANK EPS: $0.79 - $0.85

KEY ASSUMPTIONS:
• Low to mid-single digit earning asset growth
• NIM: ~3.85% to 3.95%
• Provision expense: $17 million to $22 million
• ROA: > 1.15%
• Note: guidance range includes one-time net positive impact of $0.03 to $0.05 per share related to relocating to the new campus; this reflects gains from the expected sale of formerly occupied real estate, partially offset by moving costs

No new equity issuances in 2019

Note: Holding company and other net loss estimated at $0.28 - $0.30.
1 Excludes operations and maintenance (O&M) expenses covered by surcharges or by third parties that are neutral to net income.
Reference the cautionary note regarding forward-looking statements (FLS) accompanying this presentation, which provides additional information on important factors that could cause results to differ. The company undertakes no obligation to publicly update or revise FLS, including EPS guidance, whether as a result of new information, future events, or otherwise. See also the FLS and risk factors in HEI’s SEC Form 10-Q for the quarter ended June 30, 2019 and 10-K for the year ended December 31, 2018.
Summary

HEI
• Focused on enterprise mission to be a catalyst for a better Hawaii
• Place-based strategy provides the financial resources to invest in our strategic growth and Hawaii’s sustainable future

Hawaiian Electric Company
• Advancing 100% renewable energy and carbon neutral goals
• Focused on delivering customer value and ensuring affordability and reliability
• Building system and community resilience

American Savings Bank
• Emphasis on disciplined growth and efficiency improvement
• Focused on making banking easier for customers and deepening customer relationships

Pacific Current
• Optimizing existing assets, and developing new sustainable investment opportunities
Appendix
HEI financing outlook 2019
(as of June 30, 2019)

Intend to maintain a consolidated investment grade profile

Utility capex program equity needs funded without the need for HEI-issued equity

2019 HOLDING COMPANY SOURCES & USES OF CAPITAL
($ in millions)

Uses

- Shareholder Dividends, ~$140
- HEI Investments in Utility, ~$20
- Holding Company Expense, ~$30

Sources

- ASB Dividends, ~$60
- Utility Dividends, ~$100
- Debt Issuance ~$30

~$190M

~$190M
Utility LTM ROE reflects triennial rate case transition

LTM 6/30/19 CONSOLIDATED UTILITY ROE

- Allowed ROE
- Non-recoverable items (e.g., incentive compensation, advertising, charitable contributions, etc.)
- Short-term interest on outstanding RBA balance lower than allowed
- ERP carrying charge rate on balance lower than allowed
- RAM Revenue actual delay to June 1
- MPIR Mid-Year Convention
- ROE less items 1 to 5
- Customer Benefit Adjustments to HE & ME
- ROE less items 1 to 5 and Customer Benefit Adjustment
- Depreciation over RAM Recovery
- O&M and Rate Base over RAM Recovery
- Income Tax Adjustments
- Actual Q2 2019 ROE

ROE (%)

1 2 3 4 5 6 7 8

9.5 0.36 0.11 0.16 0.22 0.13 8.5 0.40 8.1 0.13 0.44 0.29 7.8
Customer benefit adjustments in the Hawaiian Electric and Maui Electric rate cases

<table>
<thead>
<tr>
<th></th>
<th>Hawaiian Electric Pension Adjustment</th>
<th>Hawaiian Electric Plant Adds Adjustment</th>
<th>Maui Electric Pension Adjustment</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>$5,250</td>
<td>$3,552</td>
<td>$4,375</td>
<td>$2,960</td>
</tr>
<tr>
<td>2019</td>
<td>$6,000</td>
<td>$4,059</td>
<td>$5,000</td>
<td>$3,383</td>
</tr>
<tr>
<td>2020</td>
<td>$4,764</td>
<td>$3,223</td>
<td>$2,083</td>
<td>$1,409</td>
</tr>
<tr>
<td>2021</td>
<td>$3,882</td>
<td>$2,626</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2022</td>
<td>$3,882</td>
<td>$2,626</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2023</td>
<td>$1,617</td>
<td>$1,094</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2024</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>$25,395</td>
<td>$17,180</td>
<td>$11,458</td>
<td>$7,752</td>
</tr>
</tbody>
</table>
Utility LTM ROE

Consolidated utility ROE
12 months ended June 30

<table>
<thead>
<tr>
<th></th>
<th>Consolidated utility</th>
<th>Hawaiian Electric</th>
<th>Hawaii Electric Light</th>
<th>Maui Electric</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>7.8%</td>
<td>7.7%</td>
<td>8.3%</td>
<td>8.1%</td>
</tr>
<tr>
<td>2018 (GAAP)</td>
<td>7.2%</td>
<td>7.2%</td>
<td>7.5%</td>
<td>6.8%</td>
</tr>
</tbody>
</table>
Oil is the primary driver of rates in Hawaii

**BREAKDOWN OF HAWAIIAN ELECTRIC RATES**
((typical residential bill)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>6.1</td>
<td>6.6</td>
<td>7.5</td>
<td>7.9</td>
<td>8.5</td>
<td>8.7</td>
<td>8.8</td>
<td>8.8</td>
<td>9.3</td>
<td>29.7</td>
</tr>
<tr>
<td>40</td>
<td>22.6</td>
<td>29.1</td>
<td>31.8</td>
<td>30.9</td>
<td>31.5</td>
<td>24.3</td>
<td>22.0</td>
<td>24.3</td>
<td>27.4</td>
<td>29.7</td>
</tr>
</tbody>
</table>

- **Decomposition:**
  - **Fuel:** 22.6
  - **Revenue Taxes:** 3.1
  - **Purchased Energy Fossil Fuels:** 2.2
  - **PPAC Expenses:** 8.7
  - **Purchased Energy Renewables:** 4.4
  - **All Other:** 6.8

**Components (~52%) largely driven by oil**

1. Hawaiian Electric Oahu average revenue per kWh sold.
2. Based on the July 2019 energy cost recovery factor for residential customers only.
Utility regulatory mechanisms provide financial stability during renewable transition

<table>
<thead>
<tr>
<th>Mechanisms &amp; what they do:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sales decoupling</strong></td>
<td>Provides predictable revenue stream by fixing net revenues at level approved in last rate case (revenues not linked to kWh sales)</td>
</tr>
<tr>
<td><strong>Rate adjustment mechanism (RAM)</strong></td>
<td>Annually adjusts revenue to recover general “inflation” of operations and maintenance expenses and baseline plant additions and major projects not eligible for MPIR recovery between rate cases, subject to a revenue cap</td>
</tr>
<tr>
<td><strong>Major Projects Interim Recovery adjustment mechanism (MPIR)</strong></td>
<td>Permits recovery through the RBA of costs (net of benefits) for major capital projects including but not restricted to projects to advance transformational efforts</td>
</tr>
<tr>
<td><strong>Energy cost and purchased power recovery/adjustment clauses</strong></td>
<td>Allow recovery of fuel and purchased power costs. Symmetrical fossil fuel cost risk sharing (98% customer/2% utility) mechanism established for Hawaiian Electric and Maui Electric;¹ utility upside/downside capped at $2.5 million for Hawaiian Electric and $0.6 million for Maui Electric</td>
</tr>
<tr>
<td><strong>Pension and post-employment benefit trackers</strong></td>
<td>Allow tracking of pension and post-employment benefit costs and contributions above or below the cost included in rates in a separate regulatory asset/liability account</td>
</tr>
<tr>
<td><strong>Renewable Energy Infrastructure Program</strong></td>
<td>Permits recovery of renewable energy infrastructure projects through a surcharge</td>
</tr>
</tbody>
</table>

¹ Maui Electric proposed ECRC tariff with fossil fuel cost risk sharing to be effective September 1, 2019.
### Hawaii Electric Light 2019 rate case: Updates from latest filing (latest filing versus most recent approved rate case)

**Hawaii PUC docket no. 2018-0368**

<table>
<thead>
<tr>
<th>Final D&amp;O (2016 Test Year) (6/29/18) (eff. 10/1/18)</th>
<th>Application (2019 Test Year) (12/14/18)¹</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amount requested</strong></td>
<td>$13.7M (3.5% increase over revenues at current effective rates)²</td>
</tr>
<tr>
<td>Commission approves rates implemented in adjusted interim which included a reduction of $9.9M to incorporate the Tax Act effects.</td>
<td></td>
</tr>
<tr>
<td><strong>Deprec. &amp; amort. expenses</strong></td>
<td>$38.0M</td>
</tr>
<tr>
<td>$37.7M</td>
<td></td>
</tr>
<tr>
<td><strong>Return on average common equity</strong></td>
<td>10.50% with mechanisms</td>
</tr>
<tr>
<td>9.5% With mechanisms</td>
<td></td>
</tr>
<tr>
<td><strong>Common equity capitalization (%)</strong></td>
<td>56.91%</td>
</tr>
<tr>
<td>56.69%</td>
<td></td>
</tr>
<tr>
<td><strong>Return on rate base</strong></td>
<td>8.30%</td>
</tr>
<tr>
<td>7.80%</td>
<td></td>
</tr>
<tr>
<td><strong>Average rate base</strong></td>
<td>$540.5M</td>
</tr>
<tr>
<td>$481.3M</td>
<td></td>
</tr>
<tr>
<td><strong>GWh sales</strong></td>
<td>1,061.7</td>
</tr>
<tr>
<td>1,040.7</td>
<td></td>
</tr>
</tbody>
</table>

¹ Excluding Hu Honua from the 2019 test year.

² Revenues at current effective rates include revenues based on the final rates approved in Hawaii Electric Light’s 2016 test year rate case, revenues from the ECRC, PPAC, RAM Revenue Adjustment (based on the estimated 2019 RAM period), RBA Provision (that would flow into the RBA in the 2019 test year primarily due to increases or decreases in electric sales since the 2016 test year) and other operating revenues.

---

Rate case assumes existing Balancing Accounts, Trackers and/or Surcharges: Decoupling Revenue Balancing Account (RBA)/ Rate Adjustment Mechanism (RAM); Energy Cost Recovery Clause (ECRC); Purchase Power Adjustment Clause (PPAC); Pension/OPEB Tracking Mechanisms; Renewable Energy Infrastructure Program ("REIP") Surcharge and the Major Project Interim Recovery ("MPIR") mechanism.
### Maui Electric rate case: 2018 test year

Hawaii PUC docket no. 2017-0150

<table>
<thead>
<tr>
<th>Amount requested</th>
<th>Application (10/12/17)</th>
<th>Adjustment for Tax Reform (2/26/18)</th>
<th>June 2018 Settlement Approved New Depreciation Rates</th>
<th>Interim D&amp;O (8/9/18) (eff. 8/23/18)</th>
<th>Order Approving Parties’ Joint Proposed Final Rates and Refund Plan (5/16/19) (eff. 6/1/19)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$30.1M (9.3% increase over revenues at current effective rates)</td>
<td>$21.2M (6.5% increase over revenues at current effective rates)</td>
<td>$12.5M (3.8% increase over revenues at current effective rates)</td>
<td>$12.5M (3.8% increase over revenues at current effective rates)</td>
<td>$12.2M (3.7% increase over revenues at current effective rates)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Deprec. &amp; amort. expenses</th>
<th>$24.6M</th>
<th>$23.9M</th>
<th>$29.6M</th>
<th>$29.6M</th>
<th>$29.6M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Return on average common equity</td>
<td>10.60% with mechanisms</td>
<td>10.60% with mechanisms</td>
<td>9.50% with mechanisms</td>
<td>9.50% with mechanisms</td>
<td>9.50% with mechanisms</td>
</tr>
<tr>
<td>Common equity capitalization (%)</td>
<td>56.94%</td>
<td>56.94%</td>
<td>57.02%</td>
<td>57.02%</td>
<td>57.02%</td>
</tr>
<tr>
<td>Return on rate base</td>
<td>8.05%</td>
<td>8.05%</td>
<td>7.43%</td>
<td>7.43%</td>
<td>7.43%</td>
</tr>
<tr>
<td>Average rate base</td>
<td>$473.3M</td>
<td>$482.4M</td>
<td>$462.4M</td>
<td>$462.4M</td>
<td>$454.3M</td>
</tr>
<tr>
<td>GWh sales</td>
<td>1,047.0</td>
<td>1,047.0</td>
<td>1,073.2</td>
<td>1,073.2</td>
<td>1,073.2</td>
</tr>
</tbody>
</table>

Rate case assumes existing Balancing Accounts, Trackers and/or Surcharges: Decoupling Revenue Balancing Account (RBA)/ Rate Adjustment Mechanism (RAM); Energy Cost Adjustment Clause (ECAC), Purchase Power Adjustment Clause (PPAC), Pension/OPEB Tracking Mechanisms; Renewable Energy Infrastructure Program (“REIP”) Surcharges and the Major Project Interim Recovery (“MPIR”) mechanism.

1 Revenues at current effective rates include revenues based on the final rates approved in Maui Electric Company’s 2012 test year rate case and revenues from the ECAC, PPAC, RAM Revenue Adjustment (based on the 2018 RAM period); RBA Provision (that would flow into the RBA in the 2018 test year primarily due to increases or decreases in electric sales since the 2012 test year) and other operating revenues.

2 Approximately $0.5 million was refunded to customers through a temporary surcredit from June 1, 2019 to June 30, 2019.
### Hawaiian Electric rate case: 2017 test year

**Hawaii PUC docket no. 2016-0328**

<table>
<thead>
<tr>
<th></th>
<th>Application (12/16/16)</th>
<th>Settlement (11/15/17)</th>
<th>Interim D&amp;O (12/15/17 as modified)</th>
<th>March 2018 Settlement/ Tax Reform Act Impact (3/5/18)</th>
<th>Final D&amp;O (6/22/18) (eff. 9/1/18)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount requested</td>
<td>$106.4M (6.9% increase over revenues at current effective rates)</td>
<td>Approximately $53.7M (at 9.5% ROE) - $58.8M (at 9.75% ROE) (3.5% - 3.8% increase over revenues at current effective rates)</td>
<td>Approximately $36.0M (at 9.5% ROE) (2.3% increase over revenues at current effective rates)</td>
<td>Lower tax rate results in reduced requirements over interim D&amp;O; Maintains 9.5% ROE</td>
<td>Commission approves Parties’ Stipulated Settlement Agreements filed on November 15, 2017 and March 5, 2018.</td>
</tr>
<tr>
<td>Deprec. &amp; amort. expenses</td>
<td>$130.7M</td>
<td>$130.7M</td>
<td>$130.6M</td>
<td>$123.5M</td>
<td>$123.5M</td>
</tr>
<tr>
<td>Return on average common equity</td>
<td>10.60% with mechanisms</td>
<td>9.5%-9.75% with mechanisms</td>
<td>9.5% with mechanisms</td>
<td>9.5% with mechanisms</td>
<td>9.5% with mechanisms</td>
</tr>
<tr>
<td>Common equity capitalization (%)</td>
<td>57.36%</td>
<td>57.10%</td>
<td>57.10%</td>
<td>57.10%</td>
<td>57.10%</td>
</tr>
<tr>
<td>Return on rate base</td>
<td>8.28%</td>
<td>7.57%-7.72%</td>
<td>7.57%</td>
<td>7.57%</td>
<td>7.57%</td>
</tr>
<tr>
<td>Average rate base</td>
<td>$2,002M</td>
<td>$1,990M</td>
<td>$1,980M</td>
<td>$1,993M</td>
<td>$1,993M</td>
</tr>
<tr>
<td>GWh sales</td>
<td>6,660.2</td>
<td>6,660.2</td>
<td>6,660.2</td>
<td>6,660.2</td>
<td>6,660.2</td>
</tr>
</tbody>
</table>

**Rate case assumes existing Balancing Accounts, Trackers and/or Surcharges:** Decoupling Revenue Balancing Account (RBA)/ Rate Adjustment Mechanism (RAM); Energy Cost Adjustment Clause (ECAC); Purchase Power Adjustment Clause (PPAC); Pension/OPEB Tracking Mechanisms; and the Renewable Energy Infrastructure Program (“REIP”) Surcharge.

1 Revenues at current effective rates include base revenues, revenues from the ECAC, PPAC, RAM Revenue Adjustment (based on the estimated 2017 RAM period), RBA Provision (that would flow into the RBA in the 2017 test year primarily due to increases or decreases in electric sales since the 2011 test year) and other operating revenues.

2 In the Settlement Agreement, Parties settled on all issues except whether the ROE of 9.75% should be reduced by up to 25 basis points for the impact of decoupling.

3 Interim D&O made 3 adjustments from the Settlement Letter filed by Hawaiian Electric and Consumer Advocate: (i) $5M reduction for customer benefit, (ii) $5M revenue reduction pending further examination of baseline plant additions and (iii) $5 million related to pension contributions in excess of pension expenses. PUC approved company’s partial motion for reconsideration to ensure same customer benefits without requiring write off of pension regulatory asset.

4 Hawaiian Electric proposed interim revenue increase of $36.0M (adjusted downward from $38.4M interim) reflects the adjustment to remove the impact of the modifications to the ECAC and aligns with the change in total annual target revenues.

5 Interim rate increase became effective February 16, 2018.

6 In the March 2018 Settlement, Parties resolved all issues included in the Amended Statement of Issues set by the Commission, except for the modifications to the ECAC. The settled issues include an ROE of 9.5% and the expedited recognition of Tax Reform Act benefits in addition to the items listed in Note 3 above. The Commission approved the March 2018 Settlement (results in $0.6 million in revenues), cancelled the evidentiary hearing scheduled in the proceeding. Hawaiian Electric filed its updated tariffs March 16, 2018. PUC approved rates, effective April 13, 2018.
Major project interim recovery (MPIR) mechanism
Hawaii PUC docket no. 2013-0141

MPIR adjustment mechanism established by PUC April 2017
- Allows recovery for eligible major projects in between rate cases through the revenue balancing account (RBA) rate adjustment
- Request for MPIR recovery to be included in application for project approval
- Accrual of revenues commences upon certification of project in-service date
  - ½ of project's costs included in basis for determining return on investment and associated taxes during year project goes into service
  - On January 1 of the year after project is placed in service, may commence accrual of return and associated taxes on full amount of plant invested, depreciation and associated taxes
- “Eligible Projects” defined in MPIR Guidelines include, but not limited to:
  - Infrastructure to connect renewable energy projects
  - Projects that make it possible to accept more renewable energy
  - Projects that encourage clean energy choices and/or customer control to shift or conserve energy use
  - Projects implementing PUC approved or accepted plans, initiatives and programs
  - Utility scale renewable generation
  - Grid modernization projects
- Routine replacements, relocations, restorations of existing facilities or business as usual projects not eligible
- Recovery offset by known and measurable net savings or benefits of project

Schofield Generating Station project
- Capital cost recovery approved June 2018
- Net O&M cost recovery approved December 2018, with accrual commencing October 1, 2018

Grid Modernization Strategy Phase 1 project (D&O pending ruling on certain requests for clarification/reconsideration)
- Approved Companies’ proposed MPIR recovery methods, subject to certain conditions

West Loch PV project
- PUC has affirmed its intention to approve MPIR recovery for this project
**Performance Incentive Mechanisms (PIMs)**

**CURRENT PIMS** ($ in millions)

<table>
<thead>
<tr>
<th>Reliability</th>
<th>Customer Service</th>
<th>Fuel Cost</th>
<th>Resource Acquisitions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interruption Duration</td>
<td>Interrupt Frequency</td>
<td>Call Center Performance</td>
<td>Fuel Cost Risk Sharing</td>
</tr>
<tr>
<td>($3.3)</td>
<td>($3.3)</td>
<td>$(1.3)</td>
<td>$(2.5)</td>
</tr>
<tr>
<td>$(4.0)</td>
<td>$(4.0)</td>
<td>$(2.0)</td>
<td>$(4.0)</td>
</tr>
</tbody>
</table>

**PIMS APPROVED BY PUC IN APRIL 2017 FOR ALL THREE COMPANIES**

- **Reliability**
  - System Average **Interruption Duration** Index, or “SAIDI”
  - System Average **Interruption Frequency** Index, or “SAIFI”
- **Customer Service Call Center Performance** (% calls answered within 30 seconds)
- Reward/penalty amounts graduated, subject to deadband
- Reward/penalty assessed and applied annually through RBA rate adjustment
- Reward/penalty amounts re-determined upon rate case interim or final orders

**OTHER PIMS**

- **Demand Response**
  - One-time incentive for timely acquisition of cost-effective DR from RFP respondents
  - Incentive up to 5% of aggregate annual contract value, capped at $500,000
- **The PUC will consider additional PIMs in Performance Based Regulation (PBR) docket**
- **Stage 1 Renewable RFP**
  - Stage 1 Renewable RFP, initially established by PUC in April 2018, expanded to $6.5 million in September 2018
  - For each PPA submitted for approval prior to 12/31/18, incentive is based on 80% customer/20% utility split of savings, compared to benchmark of 11.5 cents per kWh for renewable plus storage and 9.5 cents per kWh for renewable energy only projects
  - For PPAs submitted between 1/1/19 and 3/31/19, increasing portion of savings goes to customers
- The Companies have proposed new PIMs for their **Stage 2 Renewable RFP**

---

1. Apply to all companies, except for fuel cost sharing, which currently applies to Oahu only.
2. In addition to the PIMs described here, The PUC has established a Heat Rate incentive mechanism designed to incentivize efficient operation of units (and penalize inefficient operation of units). The PUC has also established RPS penalties of up to $20/MWh or about $2M for every 1% the company is short of the RPS requirement. The PUC has the discretion to waive any penalty for failure to achieve the RPS targets for events/circumstances outside the company’s control.
3. In May 2019 the Companies filed an application to modify certain PIM provisions, including the exclusion of scheduled maintenance interruptions from performance for the SAIDI and SAIFI PIMs.
Fossil fuel cost risk sharing
Hawaiian Electric 2017 test year rate case D&O, Hawaii PUC docket no. 2016-0328
Maui Electric 2018 test year rate case D&O, Hawaii PUC docket no. 2017-0150

• In final D&O in Hawaiian Electric 2017 rate case, Commission established fossil fuel cost risk sharing mechanism as part of Energy Cost Recovery Clause
  - Symmetrical mechanism, with utility annual upside / downside capped at $2.5 million
  - Variations in fossil fuel price above or below baseline price shared 98% customers / 2% utility
  - Applies to utility fossil fuel generation (not IPP generation or non-fossil fuels) and includes fuel efficiency impacts
  - Effective January 1, 2019
  - Baseline price for Hawaiian Electric: January fuel prices of each year for each fossil fuel type

• In D&O in Maui Electric 2018 rate case, Commission fossil fuel cost risk sharing mechanism for Maui Electric
  - Features similar to those at Hawaiian Electric
  - Utility annual upside / downside capped at $633k
  - Effective September 1, 2019

January 2019 fuel price: $83.76/bbl
Power supply improvement plan (PSIP) update
Hawaii PUC docket no. 2014-0183 (closed) accepted on July 14, 2017

- Anticipates reaching 100% Renewable Portfolio Standard (RPS)\(^1\) by 2040, 5 years ahead of mandate
- On track to meet or exceed 2020 milestone of 30%
- Plan stresses the need to stay flexible and not crowd out future technological advances
- Focus on near-term actions (2017 - 2021)
- Near-term plans to incorporate Distributed Energy Resources, Community-Based Renewable Energy, Demand Response and Energy Efficiency programs
- Includes continued growth of private rooftop solar to an estimated total of 165,000 private systems by 2030
- Includes an addition of ~360 megawatts of grid-scale solar, ~157 megawatts of grid-scale wind and ~115 megawatts from Demand Response (DR) programs
- Describes grid and generation modernization work needed to reliably integrate renewable energy resources while strengthening resilience
- In accepting the PSIP, the Commission required the utilities to file a report that details the planning approach and schedule for the next round of resource planning
- PUC accepted and provided guidance on the Companies’ Integrated Grid Planning (IGP) workplan in March 2019

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\(^1\) Electrical energy generated using renewable resources as a percentage of total sales.
Grid modernization strategy update
Hawaii PUC Docket Nos. 2017-0226, 2018-0141

• In February 2018 the PUC approved the strategy and directed the Companies to implement the Grid Modernization Strategy with project applications to follow

• Customer and stakeholder engagement used to define grid modernization goals; engagement to continue as implementation applications developed

• Enables grid to interconnect distributed energy resources (DER) levels consistent with the accepted PSIP

• Provides customer choice through customer energy options (DER, demand response, time-of-use rates, etc.) and customer portal

• Uses new technologies to increase utilization of DER while improving reliability and resiliency of the grid

• $205 million in upgrades and enhancements to the grid included in capex forecast

• In March 2019 the PUC approved Phase 1 implementation ($86 million total 2019-2023) and cost recovery through MPIR, subject to certain conditions, including fixed and variable cost caps, which “allow cost recovery for faster and broader deployment of advanced meters than the Companies proposes in the Application, and the Companies should consider doing so”

• Phase 2 PUC application planned to be filed by the end of the year
• Proposes role of the utility and identifies partners to increase adoption of electric vehicles (EV) and other electrification activities
• Customer and stakeholder engagement used to develop plans; engagement and partnership development to continue
• Initiatives include:
  - Increasing EV adoption by helping lower cost and educating consumers
  - Accelerating buildout of charging infrastructure
  - Supporting electrification of buses and other heavy equipment
  - Incentivizing charging at times that align with grid needs and save customers money
• EoT expansion assists with integration of renewable energy to help meet state’s 100% RPS goal, enhances Hawaii’s energy security, reduces greenhouse gas emissions, and provides long-term value and benefits to all customers whether or not they own an EV
• Coordinated with other utility initiatives, including grid modernization, power supply improvement plan, integrated grid planning, distributed energy resources and demand response programs
• Recent regulatory developments include implementation of an electric bus tariff to support early electric bus fleet conversions, approval for Maui Electric to defer costs related to assuming ownership of, operating and maintaining certain DC fast charging stations on Maui, the July 2019 filing of a planning methodology for the Companies’ Electric Vehicle Critical Backbone Study, and greater public outreach and education
• Overwhelmingly positive response reflected in public comments from residents, commercial customers, private industry and advocacy groups
In February 2018, the Companies launched two new DER programs:

- **Smart Export**: Intended for customers installing a rooftop PV system combined with a battery energy storage system. Customers may export energy between 4pm – 9am for credit, but are not credited for energy exported during daytime hours.

- **CGS+**: Intended for customers installing a rooftop PV system only (no storage required). Customers can export energy to the grid during the daytime for credit, but they are required to utilize advanced equipment that allows the utility to control the system to maintain grid stability in a system emergency. The controllability function can be accomplished through a second meter installed by the Companies (“Utility Option”) or through a third-party aggregator (“Aggregator Option”).

In October 2018, the Commission approved new NEM Plus program for existing Net Energy Metering (NEM) customers to add non-exporting systems to their current systems, and still remain NEM customers.

The Commission has suspended the Market Track of the DER proceeding. The Market Track is expected to address issues relating to rate reform, rate unbundling, cost allocation, secure data sharing, and sunsets and transitions of existing DER programs.

In July 2019, the Commission held a technical conference on the status of the Smart Export and CGS+ programs.
Quality balance sheet and strong capital efficiency

### ASB\(^1\)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Average yield on earning assets</td>
<td>4.11%</td>
</tr>
<tr>
<td>Average cost of funds</td>
<td>0.30%</td>
</tr>
<tr>
<td>Return on average equity(^3)</td>
<td>10.46%</td>
</tr>
</tbody>
</table>

### PEER BANKS\(^2\)

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<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Median of average yield on earning assets</td>
<td>4.54%</td>
</tr>
<tr>
<td>Median of average cost of funds</td>
<td>1.04%</td>
</tr>
<tr>
<td>Return on average equity</td>
<td>10.24%</td>
</tr>
</tbody>
</table>

**ASB\(^1\)**

- Loans: 69%
- Core Deposits: 75%
- Investment Securities: 20%
- Equity: 9%
- Other: 11%
- Certificates of Deposit: 12%
- Other Liabilities: 4%

**PEER BANKS\(^2\)**

- Loans: 73%
- Core Deposits: 61%
- Investment Securities: 16%
- Equity: 12%
- Certificates of Deposit: 18%
- Other: 11%
- Other Liabilities: 9%

---

**Source for peer data:** SNL Financial (based on data available as of August 1, 2019)

1 For quarter ending 6/30/2019.
2 For quarter ending 3/31/2019, except for return on equity, which is for quarter ending 6/30/2019. Peer group based on publicly traded banks and thrifts between $4B and $9B in total assets.
3 Bank return on average equity calculated using weighted average daily common equity.
2019 ASB peer group

<table>
<thead>
<tr>
<th>1st Source Corporation</th>
<th>SRCE</th>
<th>First Busey Corporation</th>
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</thead>
<tbody>
<tr>
<td>Ameris Bancorp</td>
<td>ABCB</td>
<td>First Commonwealth Financial Corporation</td>
</tr>
<tr>
<td>Axos Financial, Inc.</td>
<td>AX</td>
<td>First Financial Bankshares, Inc.</td>
</tr>
<tr>
<td>BancFirst Corporation</td>
<td>BANF</td>
<td>First Foundation Inc.</td>
</tr>
<tr>
<td>Bancorp, Inc.</td>
<td>TBBK</td>
<td>First Merchants Corporation</td>
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<td>Bridge Bancorp, Inc.</td>
<td>BDGE</td>
<td>Flushing Financial Corporation</td>
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<tr>
<td>Brookline Bancorp, Inc.</td>
<td>BRKL</td>
<td>Great Southern Bancorp, Inc.</td>
</tr>
<tr>
<td>Bryn Mawr Bank Corporation</td>
<td>BMTC</td>
<td>Hanmi Financial Corporation</td>
</tr>
<tr>
<td>Camden National Corporation</td>
<td>CAC</td>
<td>Heritage Financial Corporation</td>
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<tr>
<td>CenterState Bank Corporation</td>
<td>CSFL</td>
<td>HomeStreet, Inc.</td>
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<td>Central Pacific Financial Corp.</td>
<td>CPF</td>
<td>Independent Bank Corp.</td>
</tr>
<tr>
<td>Century Bancorp, Inc.</td>
<td>CNBK.A</td>
<td>Independent Bank Group, Inc.</td>
</tr>
<tr>
<td>City Holding Company</td>
<td>CHCO</td>
<td>Kearny Financial Corp.</td>
</tr>
<tr>
<td>Community Trust Bancorp, Inc.</td>
<td>CTBI</td>
<td>Lakeland Bancorp, Inc.</td>
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<tr>
<td>ConnectOne Bancorp, Inc.</td>
<td>CNOB</td>
<td>Lakeland Financial Corporation</td>
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<tr>
<td>Dime Community Bancshares, Inc.</td>
<td>DCOM</td>
<td>LegacyTexas Financial Group, Inc.</td>
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<tr>
<td>Eagle Bancorp, Inc.</td>
<td>EGBN</td>
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<tr>
<td>Enterprise Financial Services Corp</td>
<td>EFSC</td>
<td>Meta Financial Group, Inc.</td>
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<tr>
<td>Fidelity Southern Corporation</td>
<td>LION</td>
<td>National Bank Holdings Corporation</td>
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<tr>
<td>Financial Institutions, Inc.</td>
<td>FISI</td>
<td>Northfield Bancorp, Inc.</td>
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<tr>
<td>First Bancorp</td>
<td>FBNC</td>
<td>OceanFirst Financial Corp.</td>
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</tbody>
</table>

Note: Based on publicly traded banks, savings and thrifts in the U.S. that have total average assets between $4 billion and $9 billion for the years 2016-2018 (based upon data available in SNL as of March 13, 2019). Any institution whose business is not directly comparable with ASB or did not have data present for all 3 years was excluded. The peer group is updated annually and banks that no longer report as a separate entity (e.g. mergers, acquisitions, failed banks, etc.) are not included in the median calculations from the time of the transaction or failure.
Cautionary note regarding forward looking statements

This report and other presentations made by Hawaiian Electric Industries, Inc. (HEI) and Hawaiian Electric Company, Inc. (Hawaiian Electric) and their subsidiaries contain “forward-looking statements,” which include statements that are predictive in nature, depend upon or refer to future events or conditions and usually include words such as “will,” “expects,” “anticipates,” “intends,” “plans,” “believes,” “predicts,” “estimates” or similar expressions. In addition, any statements concerning future financial performance, ongoing business strategies or prospects or possible future actions are also forward-looking statements. Forward-looking statements are based on current expectations and projections about future events and are subject to risks, uncertainties and the accuracy of assumptions concerning HEI and its subsidiaries (collectively, the Company), the performance of the industries in which they do business and economic, political and market factors, among other things. These forward-looking statements are not guarantees of future performance.

Risks, uncertainties and other important factors that could cause actual results to differ materially from those described in forward-looking statements and from historical results include, but are not limited to, the following:

- international, national and local economic and political conditions—including the state of the Hawaii tourism, defense and construction industries; the strength or weakness of the Hawaii and continental U.S. real estate markets (including the fair value and/or the actual performance of collateral underlying loans held by ASB, which could result in higher loan loss provisions and write-offs); decisions concerning the extent of the presence of the federal government and military in Hawaii; the implications and potential impacts of future Federal government shutdowns, including the impact to our customers to pay their electric bills and/or bank loans and the impact on the state of Hawaii economy; the implications and potential impacts of U.S. and foreign capital and credit market conditions and federal, state and international responses to those conditions; and the potential impacts of global developments (including global economic conditions and uncertainties; unrest; conflicts or other crisis; the effects of changes that have or may occur in U.S. policy, such as with respect to immigration and trade; terrorist acts; and potential pandemics);

- the effects of future actions or inaction of the U.S. government or related agencies, including those related to the U.S. debt ceiling or budget funding, monetary policy, trade policy and tariffs, and other policy and regulatory changes advanced or proposed by President Trump and his administration;

- weather, natural disasters (e.g., hurricanes, earthquakes, tsunamis, lightning strikes, lava flows and the potential effects of climate change, such as more severe storms, droughts, heat waves, and rising sea levels) and wildfires, including their impact on the Company’s and Utilities’ operations and the economy;

- the timing, speed and extent of changes in interest rates and the shape of the yield curve;

- the ability of the Company and the Utilities to access the credit and capital markets (e.g., to obtain commercial paper and other short-term and long-term debt financing, including lines of credit, and, in the case of HEI, to issue common stock) under volatile and challenging market conditions, and the cost of such financings, if available;

- the risks inherent in changes in the value of the Company’s pension and other retirement plan assets and ASB’s securities available for sale;

- changes in laws, regulations (including tax regulations), market conditions and other factors that result in changes in assumptions used to calculate retirement benefits costs and funding requirements;

- the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 (Dodd-Frank Act) and of the rules and regulations that the Dodd-Frank Act requires to be promulgated, as amended by the Economic Growth, Regulatory Relief and Consumer Protection Act;

- increasing competition in the banking industry (e.g., increased price competition for deposits, or an outflow of deposits to alternative investments, which may have an adverse impact on ASB’s cost of funds);

- the potential delay by the Public Utilities Commission of the State of Hawaii (PUC) in considering (and potential disapproval of actual or proposed) renewable energy proposals and related costs; reliance by the Utilities on outside parties such as the state, independent power producers (IPPs) and developers; and uncertainties surrounding technologies, solar power, wind power, biofuels, environmental assessments required to meet renewable portfolio standards (RPS) goals and the impacts of implementation of the renewable energy proposals on future costs of electricity;
the ability of the Utilities to develop, implement and recover the costs of implementing the Utilities’ action plans included in their updated Power Supply Improvement Plans (PSIPs), Demand Response Portfolio Plan, Distributed Generation Interconnection Plan, Grid Modernization Plans, and business model changes, which have been and are continuing to be developed and updated in response to the orders issued by the PUC, the PUC’s April 2014 statement of its inclinations on the future of Hawaii’s electric utilities and the vision, business strategies and regulatory policy changes required to align the Utilities’ business model with customer interests and the state’s public policy goals, and subsequent orders of the PUC;
• capacity and supply constraints or difficulties, especially if generating units (utility-owned or IPP-owned) fail or measures such as demand-side management, distributed generation (DG), combined heat and power or other firm capacity supply-side resources fail short of achieving their forecasted benefits or are otherwise insufficient to reduce or meet peak demand;
• fuel oil price changes, delivery of adequate fuel by suppliers and the continued availability to the electric utilities of their energy cost adjustment clauses (ECACs) and energy cost recovery clauses (ECRC);
• the continued availability to the electric utilities or modifications of other cost recovery mechanisms, including the purchased power adjustment clauses (PPACs), rate adjustment mechanisms (RAMs) and pension and postretirement benefits other than pensions (OPEB) tracking mechanisms, and the continued decoupling of revenues from sales to mitigate the effects of declining kilowatthour sales;
• the ability of the Utilities to achieve performance incentive goals currently in place;
• the impact from the PUC’s implementation of performance-based ratemaking for the Utilities pursuant to Act 005, Session Laws 2018, including the potential addition of new performance incentive mechanisms, third party proposals adopted by the PUC in its implementation of performance-based regulation (PBR), and the implications of not achieving performance incentive goals;
• the impact of fuel price levels and volatility on customer satisfaction and political and regulatory support for the Utilities;
• the risks associated with increased reliance on renewable energy, including the availability and cost of non-fossil fuel supplies for renewable energy generation and the operational impacts of adding intermittent sources of renewable energy to the electric grid;
• the growing risk that energy production from renewable generating resources may be curtailed and the interconnection of additional resources will be constrained as more generating resources are added to the Utilities’ electric systems and as customers reduce their energy usage;
• the ability of IPPs to deliver the firm capacity anticipated in their power purchase agreements (PPAs);
• the potential that, as IPP contracts near the end of their terms, there may be less economic incentive for the IPPs to make investments in their units to ensure the availability of their units;
• the ability of the Utilities to negotiate, periodically, favorable agreements for significant resources such as fuel supply contracts and collective bargaining agreements;
• new technological developments that could affect the operations and prospects of the Utilities and ASB or their competitors such as the commercial development of energy storage and microgrids and banking through alternative channels;
• cyber security risks and the potential for cyber incidents, including potential incidents at HEI, its third-party vendors, and its subsidiaries (including at ASB branches and electric utility plants) and incidents at data processing centers used, to the extent not prevented by intrusion detection and prevention systems, anti-virus software, firewalls and other general IT controls;
• failure to achieve cost savings consistent with the minimum $246 million in ERP/EAM project-related benefits (including $150 million in operation and maintenance (O&M) benefits) to be delivered to customers over its 12-year estimated useful life;
• federal, state, county and international governmental and regulatory actions, such as existing, new and changes in laws, rules and regulations applicable to HEI, the Utilities and ASB (including changes in taxation, increases in capital requirements, regulatory policy changes, environmental laws and regulations (including resulting compliance costs and risks of fines and penalties and/or liabilities), the regulation of greenhouse gas emissions, governmental fees and assessments (such as Federal Deposit Insurance Corporation assessments), and potential carbon “cap and trade” legislation that may fundamentally alter costs to produce electricity and accelerate the move to renewable generation;
• developments in laws, regulations and policies governing protections for historic, archaeological and cultural sites, and plant and animal species and habitats, as well as developments in the implementation and enforcement of such laws, regulations and policies;
• discovery of conditions that may be attributable to historical chemical releases, including any necessary investigation and remediation, and any associated enforcement, litigation or regulatory oversight;
• decisions by the PUC in rate cases and other proceedings (including the risks of delays in the timing of decisions, adverse changes in final decisions from interim decisions and the disallowance of project costs as a result of adverse regulatory audit reports or otherwise);
• decisions by the PUC and by other agencies and courts on land use, environmental and other permitting issues (such as required corrective actions, restrictions and penalties that may arise, such as with respect to environmental conditions or RPS);
• potential enforcement actions by the Office of the Comptroller of the Currency (OCC), the Federal Reserve Board (FRB), the Federal Deposit Insurance Corporation (FDIC) and/or other governmental authorities (such as consent orders, required corrective actions, restrictions and penalties that may arise, for example, with respect to compliance deficiencies under existing or new banking and consumer protection laws and regulations or with respect to capital adequacy);
• the ability of the Utilities to recover increasing costs and earn a reasonable return on capital investments not covered by RAMs;
• the risks associated with the geographic concentration of HEI’s businesses and ASB’s loans, ASB’s concentration in a single product type (i.e., first mortgages) and ASB’s significant credit relationships (i.e., concentrations of large loans and/or credit lines with certain customers);
• changes in accounting principles applicable to HEI and its subsidiaries, including the adoption of new U.S. accounting standards, the potential discontinuance of regulatory accounting, the effects of potentially required consolidation of variable interest entities (VIEs), or required capital/finance lease or on-balance-sheet operating lease accounting for PPAs with IPPs;
• downgrades by securities rating agencies in their ratings of the securities of HEI and Hawaiian Electric and their impact on results of financing efforts;
• faster than expected loan prepayments that can cause an acceleration of the amortization of premiums on loans and investments and the impairment of mortgage servicing assets of ASB;
• changes in ASB’s loan portfolio credit profile and asset quality and/or mix, which may increase or decrease the required level of provision for loan losses, allowance for loan losses and charge-offs;
• the adoption of FASB ASU No. 2016-13, “Financial Instruments - Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments” in 2020, which may require an increase in the allowance for loan losses, as well as the volatility in the level of the allowance for loans losses;
• changes in ASB’s deposit cost or mix which may have an adverse impact on ASB’s cost of funds;
• the final outcome of tax positions taken by HEI and its subsidiaries;
• the risks of suffering losses and incurring liabilities that are uninsured (e.g., damages to the Utilities’ transmission and distribution system and losses from business interruption) or underinsured (e.g., losses not covered as a result of insurance deductibles or other exclusions or exceeding policy limits);
• the ability of the Company’s non-regulated subsidiary, Pacific Current, LLC (Pacific Current), to achieve its performance and growth objectives, which in turn could affect its ability to service its non-recourse debt;
• the Company’s reliance on third parties and the risk of their non-performance; and
• other risks or uncertainties described elsewhere in this report and in other reports (e.g., “Item 1A. Risk Factors” in the Company’s Annual Report on Form 10-K) previously and subsequently filed by HEI and/or Hawaiian Electric with the Securities and Exchange Commission (SEC).

Forward-looking statements speak only as of the date of the presentation or filing in which they are made. Except to the extent required by the federal securities laws, HEI, Hawaiian Electric, ASB, Pacific Current and their subsidiaries undertake no obligation to publicly update or revise any forward-looking statements, whether written or oral and whether as a result of new information, future events or otherwise.
EXPLANATION OF HEI’S USE OF CERTAIN UNAUDITED NON-GAAP MEASURES

HEI and Hawaiian Electric Company management use certain non-GAAP measures, which exclude certain items that are not reflective of ongoing operations or that are not expected to reoccur, to evaluate the performance of HEI and the utility. Management believes these non-GAAP measures provide useful supplemental information and are a better indicator of the companies’ core operating activities. Core earnings and other financial measures as presented below may not be comparable to similarly titled measures used by other companies. The accompanying tables provide a reconciliation of reported GAAP\(^1\) earnings to non-GAAP core earnings and the adjusted return on average common equity (ROACE) for HEI and the utility.

The reconciling adjustments from GAAP earnings to core earnings exclude the 2017 impact of the federal tax reform act due to the adjustment of the deferred tax balances and the $1,000 non-executive employee bonuses paid by the bank related to federal tax reform. Management does not consider these items to be representative of the company’s fundamental core earnings. Management has shown adjusted non-GAAP (core) net income, adjusted non-GAAP (core) ROACE in order to provide better comparability of ROACE between periods.

The accompanying table also provides the calculation of utility GAAP other operation and maintenance (O&M) expense adjusted for “O&M-related net income neutral items,” which are O&M expenses covered by specific surcharges or by third parties. These “O&M-related net income neutral items” are grossed-up in revenue and expense and do not impact net income.
## RECONCILIATION OF GAAP\(^1\) TO NON-GAAP MEASURES

Hawaiian Electric Industries, Inc. and Subsidiaries (HEI)

Unaudited

<table>
<thead>
<tr>
<th></th>
<th>Twelve months ended June 30</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2019</td>
</tr>
<tr>
<td><strong>($ in millions)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>HEI CONSOLIDATED NET INCOME</strong></td>
<td></td>
</tr>
<tr>
<td>GAAP (as reported)</td>
<td>$ 203.7</td>
</tr>
<tr>
<td>Excluding special items (after-tax):</td>
<td></td>
</tr>
<tr>
<td>One-time non-executive bank employee bonus related to federal tax reform</td>
<td>—</td>
</tr>
<tr>
<td>Federal tax reform impacts(^2)</td>
<td>—</td>
</tr>
<tr>
<td><strong>Non-GAAP (core) net income</strong></td>
<td>$ 203.7</td>
</tr>
<tr>
<td><strong>HEI CONSOLIDATED AVERAGE COMMON EQUITY</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$ 2,155.8</td>
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<tr>
<td><strong>HEI CONSOLIDATED RETURN ON AVERAGE COMMON EQUITY (ROACE) (simple average)</strong></td>
<td></td>
</tr>
<tr>
<td>Based on GAAP</td>
<td>9.4%</td>
</tr>
<tr>
<td>Based on non-GAAP (core)(^3)</td>
<td>9.4%</td>
</tr>
</tbody>
</table>

Note: Columns may not foot due to rounding

\(^1\) Accounting principles generally accepted in the United States of America

\(^2\) Reflects the lower rates enacted by federal tax reform, primarily the adjustments to reduce the unregulated net deferred tax asset balances

\(^3\) Calculated as core net income divided by average GAAP common equity
## Reconciliation of GAAP to Non-GAAP Measures

**Hawaiian Electric Company, Inc. and Subsidiaries**

**Unaudited**

<table>
<thead>
<tr>
<th>($ in millions)</th>
<th>Twelve months ended June 30</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2019</td>
</tr>
</tbody>
</table>

### Hawaiian Electric Consolidated Net Income

**GAAP (as reported)**

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<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td></td>
<td>$ 149.7</td>
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</table>

Excluding special items (after-tax):

- **Federal tax reform impacts**
  - 2019: —
  - 2018: 9.2

**Non-GAAP (core) net income**

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<tbody>
<tr>
<td></td>
<td>$ 149.7</td>
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</table>

### Hawaiian Electric Consolidated Average Common Equity

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<tr>
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<tbody>
<tr>
<td></td>
<td>$ 1,912.0</td>
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</tbody>
</table>

### Hawaiian Electric Consolidated Return on Average Common Equity (ROACE) (simple average)

- **Based on GAAP**
  - 2019: 7.8%
  - 2018: 7.2%
- **Based on non-GAAP (core)**
  - 2019: 7.8%
  - 2018: 7.7%

### Hawaiian Electric Consolidated Other Operation and Maintenance (O&M) Expense

<table>
<thead>
<tr>
<th>($ in millions)</th>
<th>Three months ended June 30</th>
<th>Six months ended June 30</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2019</td>
<td>2018</td>
</tr>
</tbody>
</table>

**GAAP (as reported)**

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<tbody>
<tr>
<td></td>
<td>$ 119.3</td>
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Excluding other O&M-related net income neutral items

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<tbody>
<tr>
<td></td>
<td>0.4</td>
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</table>

**Non-GAAP (Adjusted other O&M expense)**

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<tr>
<td></td>
<td>$ 118.9</td>
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</table>

**Note:** Columns may not foot due to rounding

1. Accounting principles generally accepted in the United States of America
2. Reflects the lower rates enacted by federal tax reform, primarily the adjustments to reduce the unregulated net deferred tax asset balances
3. Calculated as core net income divided by average GAAP common equity
4. Expenses covered by surcharges or by third parties recorded in revenues